

# Horseheads Central School District

# Technology Help

## During the 2020 Extended Student Dismissal

### Wi-Fi hot spots available beginning May 27

In our continued efforts to provide students with internet access during the extended student dismissal, the Horseheads district will be offering the use of internet hot spots for students who need to connect to download and/or upload assignments. These hot spots will be available **beginning Wednesday, May 27**.

Please note: These hot spots are meant for students to download and/or upload materials and then leave the area to do the assignments at home or elsewhere. Please do not stay for extended periods of time.

#### Standalone hot spot in Erin

There will be a standalone hot spot at the Erin Fire Department available from 8am to 5pm. Please use the side parking lot and please **do not block** the front doors of the fire station.

#### Mobile hot spots from district buses in three locations

Beginning Wednesday, May 27, the district will provide mobile hotspots from three bus locations in the farther edges of our district. Look for the Horseheads buses at the following sites:

- ➔ Park Station Fishing Launch parking area
- ➔ Millport parking area on Crescent Street
- ➔ Whitney Park parking area near Sing Sing Road and Chambers Road intersection

#### *Important Notes for bus hot spots:*

- Buses will be in these locations Monday through Friday from 8-10am and from 1-3pm.
- Park near the bus, but **do not block the front or rear of the bus**. The bus will be running so there will be exhaust.
- Depending on the strength of the signal, you can park up to 20 yards away. Please do not get closer than 15 feet to the bus. In order to get the best signal, please consider a different time if there are more than five cars around the bus.
- The buses use a cellular signal projected from the bus to provide internet access. Note that cellular signals vary, and you may experience slowness or some intermittent signals.
- The bus driver is not a technician and will not be able to assist you with the connection to the hot spot.
- No one but the driver is allowed on the bus at these hot spots.

#### Network access outside buildings

The most reliable options for access are the parking lots at our four elementary schools and district office. Big Flats, Center Street, Gardner Road, Ridge Road, and District Offices (143 Hibbard Road, Horseheads) provide a signal for students to connect to our network. Connection at these locations is available from 7am to 9pm.

#### Important Notes for hot spots

- We recommend using a laptop rather than a tablet or smartphone to make the best connection.
- District-owned laptops will automatically connect to the Regional Network when within range.
- If using a personal laptop, the student will connect to the BYOD-HH when in range. If not prompted automatically, please open a browser (using Chrome or Edge). The student will be prompted to enter their network credentials. These are the same credentials our students use to access school accounts (lastname-firstname and password).

*If you have questions or need assistance with hot spot access, use the online form [here](#), or contact our Tech Help Line at 607-481-2850.*